



House Rabbit Connection
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HRC Post Adoption Questionnaire

Please, consider taking the time to complete this questionnaire and return it in the self-addressed envelop. Your feedback is invaluable to The House Rabbit Connection. We would love to know what we are doing well but also where we can make changes to improve the adoption process. Thanks a bunch, for changing a rabbit's life one (or two) rabbits at a time.

Name _____

Rabbit adopted _____

E-mail _____

How did you hear about us? _____

Did you first contact us by phone or e-mail? _____

Approximately, how long was it before we got back to you? _____

This time frame was satisfactory. (circle one)

Strongly agree agree neither agree nor disagree disagree strongly disagree.

Approximately, how long did it take for you to receive the adoption packet? _____

The information given to me by the HRC Educator was valuable. (circle one)

Strongly agree agree neither agree nor disagree disagree strongly disagree.

If you disagree, how can we improve the information we provided? _____

From start to finish, how long did it take to adopt your rabbit? _____

This time frame was satisfactory. (circle one)

Strongly agree agree neither agree nor disagree disagree strongly disagree.

If you disagree, how can we improve this time frame? _____

What was the most helpful part of the process? _____

What was the least helpful part of the process? _____

Are you confident that a good match was made between your household and your new rabbit? _____

Would you recommend *The House Rabbit Connection, Inc.* to a friend or adopt from us again? _____

Would you like someone from HRC to touch base with you? _____

Additional comments: _____

Thank you for taking the time to complete this questionnaire.

The House Rabbit Connection, Inc.
Board of Directors